

Why me?

Solution-oriented thinking is more exhausting than problem-oriented thinking - and yet so profitable.

I am positive, empathetic and clear in communication.

As a management assistant with a German-Spanish background, I have over 35 years of professional experience, both in small/medium-sized companies and in a DAX 40 corporation. Therefore, I understand very well what goes on in small companies and also how a corporation "ticks".

In 2019, I founded CPPC and support companies as an Office Mentor.

I received my training as a mediator in 2021 at the Forum for Democracy in Düsseldorf, Germany.



Not sure if mediation is right for you?

Arrange a **free and non-binding** consultation.

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**You would like to solve a conflict?
Mediation for companies & teams**

I support you to find peace again and then work in an appreciative way.

**Carmen Pérez Pies
Mediator for conflicts
in corporations**



In mediation, **two parties to the conflict are accompanied** to find a solution and the recognition of their respective needs. The goal is a **consensus in which all parties win**. Mediation is designed to find a solution and maintain the relationship; here partners meet on an **equal footing**.

Therefore, it has a high success rate.

Backgrounds are illuminated in a face-saving way and accompanied in a benefit-oriented manner.

As a mediator I am **unbiased**, i.e. I support all parties guiding through a structured process. **Confidentiality** is the highest good.



I am there for you!

- **Unbiased**
- **Structured**
- **Solution oriented**

Prerequisites for a mediation

- Recognition of the conflict
- Participation is voluntary
- Mediation by an unbiased third party is appropriate
- All parties involved in the conflict are willing to participate
- An informal, out-of-court procedure is desired for conflict resolution
- The mediants work in self-responsible and designing manner
- Mediation is consensus-oriented